

Contact Information



Standard contacts	Name	E-mail Address	Tel. Number	Area of responsibility
Commercial Sales Manager	Tom Erik Bakkene	Tom-Erik.Bakkene@honeywell.com	mob +47 92 84 54 36	Key Account Management, Special Project offerings, Product information general, among other.
System Architect	Fredrik Tornqvist	fredrik.tornqvist@honeywell.com	mob +46 31 72 55 925	How to built up your BMS system, Best practice, Special customized trainings/demo. Tech visits & webinars.
Technical Support	Common Group	NordicSystemSupport@honeywell.com	office +47 66 76 20 73	Product support (hardware & software), Licensing, Alternative product/replacements, Product data clarifications.
Customer Care Center	Common Group	cc.no@honeywell.com	office +47 66 76 20 73	Ordering, Invoicing, returns, Price request (standard prices), tracking, credit notes, Finance.
Marketing	Anne Marie Luiken	annemarie.luiken@honeywell.com	office +31 182 54 31 54	Shop-portals feedback, E-news, General marketing support.
Training assistance / registration	Heike Seibold	Heike.Seibold@honeywell.com	office +49 70 31 63 76 60	Register for trainings, Training documents, Travel and booking.
Business Development	Georg Markhovski	georg.markhovski@honeywell.com	mob +45 20 98 52 55	Consultant education, End user demand generation, New offerings, Honeywell cloud & API's.

Useful tools and links	Link	Description Website		Area of responsibility
Centraline Partnerweb	https://www.centraline.com/partnerweb/	Your technical Portal for Centraline		Software and release download, Licensing Portals, Local Norway web-shop and more.
MyHBT Portal	MyHBT Portal	Customer portal for the future - now launced		Order history & status, Price and delivery on-line tool, Order shop, more to come.
Centraline product catalogue - master	https://products.centraline.com/en/	Europe Centraline Catalogue - Always updated		Centraline Product details (datasheet, mounting manuals, BIM-files, Pictues, Tech-spec, Product selectors ++).
Honeywell product catalogue - master	https://products.ecc.emea.honeywell.com/europe/index.htm	Europe Honeywell Catalogue - Always updated		Honeywell Product details (datasheet, mounting manuals, BIM-files, Pictues, Tech-spec, product selectors ++) The complete offering.